

Our aim

Travel Health Consultancy will consistently provide the highest quality travel health advice and vaccination service.

We believe unequivocally that our advice should be evidence based and given in conjunction with the valuable experience of the individual clinician.

Travel Health Consultancy staff have substantial experience gained through work with individuals, schools and universities, international companies and the media. As a result we have a unique insight into the specialist health requirements growing numbers of travellers require.

This understanding, combined with many years of first hand travel and expedition experience and over a decade of work within Emergency Departments both in the UK and abroad make Travel Health Consultancy service leaders in the provision of 'tailor made' travel health advice.



Suggestions or Complaints

If you have any suggestions or complaints, these can be made in person to the clinic staff, or in writing. Please address any complaints to the Clinical Director and send them to the clinic address below.

Complaints may also be addressed to the Care Quality Commission at the following address. Please quote the name, address and centre registration number: 1-70062700

Finsbury Tower
103-105 Bunhill Row
London, EC1Y 8TG
Tel. 020 7448 9200



Director:

James Moore RN BSc (Hons) Dip TravMed Dip TN AFTM
RCPS (Glasg) FRGS

Travel Health Consultancy Ltd: Registered in England and Wales
No. 6487323

Registered office: 22 Southernhay West, Exeter, EX1 1PR
Tel: 01392 430590
Mob: 07811 216526

Web: www.travelhealthconsultancy.co.uk
Email: office@travelhealthconsultancy.co.uk



Patient Guide

**TRAVEL WITH
CONFIDENCE**

Statement of Purpose



Travel Health Consultancy is committed to providing a service unrivalled in quality and excellence.

We Offer

- Travel & non-travel vaccinations (including Yellow Fever)
- Anti-malarial medications
- Pre-travel contingency planning
- Risk assessment evaluation
- Pre-travel blood tests
- Post travel advice
- Advice on pre-travel/expedition first aid training

Travel Health Consultancy provides advice on and stock a range of quality travel health related items, including:

- First aid kits – ‘off the shelf’ and tailor made
- Insect repellents and protection
- Water purification equipment
- Sterile needle kits

We also have on display a number of inspirational photographs by the Olympus photographer Dr Nick Mason. Prints are available via his website at:

www.summitphotographs.com

Where We Are

Travel Health Consultancy is located in central Exeter, just around the corner from the Princesshay shopping centre.

Travel Health Consultancy
1st Floor
22 Southernhay West
Exeter
EX1 1PR

Parking: Street-side parking is available throughout Southernhay (payment at parking metres). There are also a number of public car parks within 300metres of the clinic.

Bus: Exeter bus and coach station is approximately 300 metres away, just across Paris St.

Prices, Payment & Contract

Please see the separate sheet or our website for the most up-to-date prices. Travel Health Consultancy reserves the right to alter prices without prior notification. Cancellations without 24 hours notice will be subject to the normal £25 consultation fee.

Payments must be made at each consultation for vaccinations, services or other equipment supplied on that visit.

Payment may be made by cash, cheque (with current bank or cheque guarantee card), and credit or debit card. Your pin number will be required for credit and debit card payments.



Terms & Conditions

Travel Health Consultancy will supply you with advice, medications, vaccinations and equipment suitable for your trip and based on the information supplied in the consultation. This service is provided only after a consultation and risk assessment and can only be guaranteed if information supplied to the clinician is accurate and correct. This information includes past medical history and medications – prescribed or otherwise.

Medications and vaccinations will only be supplied or administered after you have been made aware of the possible risks or side effects. Your consent will be obtained prior to administration/supply of any vaccination or medication.

We reserve the right to withhold treatment if we feel it is not in the interests of your health. In some instances we might recommend a consultation with your GP or other suitable medical practitioner prior to treatment.

All information provided to Travel Health Consultancy will be held in accordance with the Data Protection Act 1998, and is completely confidential.



**TRAVEL HEALTH
CONSULTANCY**